

# **LUMICO HOLIDAY CALENDAR 2021**

## Office and service center availability

Please review the dates that our office and service centers will be closed, or hours of operation may be limited. We appreciate your partnership, and hope you enjoy the holidays!

Here are our normal hours of operation. Limited hours will be noted in the chart below.

### Life insurance customer service:

• Phone: 866-440-4047

o Monday - Friday: 8am - 6:30pm CST

o Saturday: 8am – 12pm CST

• Email: <a href="mailto:customerservice@lumico.com">customerservice@lumico.com</a>

#### Health insurance customer service:

• Phone: 855-774-4491

o Monday - Friday: 8am - 5pm CST

Holiday	Lumico office	Service Center hours
Friday, January 1: New Year's Day	Closed	Closed
Monday, January 18: Martin Luther King, Jr. Day	Closed	Normal hours
Monday, February 15: President's Day	Closed	Normal hours
Friday, April 2: Good Friday	Open	<ul><li>Life: Normal hours</li><li>Health: Closed</li></ul>
Monday, May 31: Memorial Day	Closed	Closed
Friday, June 18: Juneteenth	Closed	Normal hours
Monday, July 5: Independence Day	Closed	Closed
Monday, September 6: Labor Day	Closed	Closed
Thursday, November 25 – Friday, November 26: Thanksgiving and day after	Closed	Closed
Friday, December 24 – Christmas Eve	Closed	Closed
Monday, December 27 – After Christmas	Open	<ul><li>Life: Normal hours</li><li>Health: Closed</li></ul>
Friday, December 31, 2021: New Year's Eve	Closed	Closed

#### Note:

- This calendar is subject to change. All changes will be promptly communicated.
- If you experience production issues at any time, please call our production issue support line at 1-888-536-0918.